



In July 2016, Hillary Clinton declared that "A man you can bait with a tweet is not a man we can trust with nuclear weapons" – a line that, ironically, would go on to become her most retweeted observation, even as she lost her campaign for US President to that same man, Donald Trump.

The goal of MIT 2155 is to examine how increasingly networked communication, recreation, and socializing effect everything from our daily lives to the upheavals of global politics. This will be done in three units:

First, in "Critiquing Social Media," we'll look at some of the methodological underpinnings of social media analysis.

Next, in "The Business of Networking," we'll examine the issues of power and privacy raised by some of the largest players in online life, from Google, Facebook, and Twitter to online gaming.

Finally, in "Living Online," we'll explore the specific ways that networked life spills back into "real" life, from progressive activism and collaboration to the dark side of new social media movements like Gamergate and the Alt-right. Instructor: Dr. Luke Arnott Lecture: Thurs. 2:30–5:30 FNB 1220 Office hours: Thurs. 1:30–2:30 FNB 4134 Email: larnott@uwo.ca Facebook & Twitter: @ArnottDoc

Syllabus Contents:

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Official Course Description:

Vinter 2019

This course explores social media, such as Facebook and Twitter, virtual worlds, online games, networked communities, new media and e-learning. It examines topics including on online identity, gender in cyberspace, videogame culture, Web 2.0, digital design, surveillance and privacy.

Evaluation Breakdown:

Online Identity Assignment	15%
Midterm	20%
Group Presentation	20%
Pop Quizzes	10%
Course Wiki Contributions	10%
Final Exam	25%

1. Online Identity Assignment DUE: Jan. 31 Students will write a 750-1000 word evaluation of their online "footprint", assessing what parts of their lives are publicly accessible and what some of the possible implications for their online (and offline) identities.

2. Midterm DATE: Feb. 14 Students will write an in-class midterm based on all course readings and lectures up to that point. The format will consist of multiple choice, short answer questions and essay questions. (Midterms missed with valid accommodation will be written Mar. 1.)

3. Group Presentation

DATE: Various

At the start of the term, students will be divided into groups of four or five. Beginning the week of February 8, each group will be assigned a class in which they will report on a case study dealing with a reading or theme in the course. Presentations will run approximately 20 minutes, with 10 minutes set aside for class discussion, which will be facilitated and moderated by that week's group members.

4. Pop Quizzes

DATE: Various

Throughout the semester, pop quizzes will be administered at the beginning of class. The five highest-scoring quizzes for each student will count toward the final grade.

5. Course Wiki Contributions DATE: Ongoing Students will be encouraged to collaborate on a wiki on the course's OWL site: this can include annotations for course readings, lecture notes, or other study aids. At the end of the term, the frequency and quality of each student's contributions will be assessed.

6. Final Exam

DATE: TBA

This will cover all course material and take place during the official final exam period in April. It will consist of multiple choice and essay questions.



Course Policies

Late policy: All assignments are due in class before the beginning of lecture; any handed in afterwards will be considered one day late. Late assignments will have 5% deducted from the grade for every calendar day they are overdue (this includes weekends). Late assignments must be handed in via the FIMS office, and be date-stamped. Assignments more than a week late will receive a mark of zero. There will be no exceptions without proper academic accommodation.

<u>Email policy</u>: Please e-mail me about any courserelated questions you may have. Be advised, however, that I have other commitments and sometimes cannot respond right away. I regularly check and answer university emails on Mondays and Thursdays, so it might be 2 or 3 days before I can get back to you.

Please check your university email account regularly. Email/OWL will be the primary means of communication with the class, and over the course of the term I may send you reminders and supplementary materials electronically.

<u>Electronic devices policy</u>: Laptops and mobile devices may only be used for note-taking in class, whose use (barring official accommodation) is a privilege. However, due to the nature of the course, monitored use of social media may be allowed as part of class activities. No electronic devices are permitted in exams.



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Part I: Critiquing Social Media Week 1 January 10 Introduction: What is Social Media? Readings: Fuchs Chapter 1

 Week 2
 January 17

 Identity and Social Norms

 Readings: Fuchs Chapter 2; Baym, "New Relationships, New Selves"

Week 3 January 24 <u>Participation and Power</u> Readings: Fuchs Chapters 3-4

Part II: The Business of NetworkingWeek 4January 31Political EconomyReadings: Fuchs Chapter 5; Keogh, "Triple-A, Indie, Casual, and DIY"

Week 5February 71-2 in-class group presentationsLabour and IdeologyReadings: Fuchs Chapter 6; Huntemann, "Women in Video Games"

Week 6 Midterm Exam

Week 7

Reading Week – No Class

February 14

Week 8February 28Surveillance and the Public SphereReadings: Fuchs Chapters 7-8

Week 9March 7Up to 5 in-class group presentationsGroup Presentation week

1-2 in-class group presentations

 Part III: Living Online

 Week 10
 March 14
 1-2 in-class group presentations

 Activism and Serious Games

 Readings: Bogost, "Political Processes"; Coleman, "Shot Heard Round the World"

Week 11March 211-2 in-class group presentationsGender and MisogynyReadings: Massanari, "GamerGate"; Jane, "Online Misogyny"

Week 12March 281-2 in-class group presentationsCollaboration and CrowdworkReadings: Fuchs Chapter 11; Marvit, "Ghosts in the Digital Machine"

Week 13 Apr Review/Conclusion

April 4

Course Textbook (Available at the Western Bookstore):

Fuchs, Christian. 2017. Social Media: A Critical Introduction. 2nd ed. London: Sage.

Additional Course Readings (Available via the course's OWL site):

- Baym, Nancy K. 2015. 'New Relationships, New Selves'. In Personal Connections in the Digital Age, 2nd ed., 99–121. Digital Media and Society Series. Cambridge, UK: Polity Press.
- Bogost, Ian. 2007. 'Political Processes'. In Persuasive Games: The Expressive Power of Videogames, 67–98. Cambridge, MA: MIT Press.
- Coleman, Gabriella. 2014. 'The Shot Heard Round the World'. In Hacker, Hoaxer, Whistleblower, Spy: The Many Faces of Anonymous, 113–42. London: Verso.
- Huntemann, Nina. 2013. 'Women in Video Games: The Case of Hardware Production and Promotion'. In *Gaming Globally*, edited by Nina Huntemann and Ben Aslinger, 41–57. Palgrave Macmillan.
- Jane, Emma A. 2016. 'Online Misogyny and Feminist Digilantism'. Continuum 30 (3): 284–97. https://doi.org/10.1080/10304312.2016.1166560.
- Keogh, Brendan. 2015. 'Between Triple-A, Indie, Casual, and DIY: Sites of Tension in the Videogames Cultural Industries'. In The Routledge Companion to the Cultural Industries, edited by Kate Oakley and Justin O'Connor, 152–162. London; New York: Routledge.
- Marvit, Moshe Z. 2014. 'How Crowdworkers Became the Ghosts in the Digital Machine'. The Nation, 5 February 2014. https://www.thenation.com/article/ how-crowdworkers-became-ghosts-digital-machine/.
- Massanari, Adrienne. 2017. '#Gamergate and The Fappening: How Reddit's Algorithm, Governance, and Culture Support Toxic Technocultures'. New Media & Society 19 (3):329–46. https://doi.org/10.1177/1461444815608807.

NOTES FROM THE FIMS DEAN'S OFFICE

Winter 2019

Rights and Responsibilities

The conditions governing a student's ability to pursue their undergraduate education at Western are ratified by Senate and can be found on the Academic Policies section of the University Secretariat: <u>http://www.uwo.ca/univsec/academic pol</u> <u>icies/rights responsibilities.html</u>

Statement on Academic Offences

Scholastic offences are taken seriously and students are directed to read the appropriate policy, specifically, the definition of what constitutes a Scholastic Offence, at the following Web site: http://www.uwo.ca/univsec/pdf/academic _policies/appeals/scholastic discipline und ergrad.pdf

Plagiarism

Students must write their essays and assignments in their own words. Whenever students take an idea, or a passage from another author, they must acknowledge their debt both by using quotation marks where appropriate and by proper referencing such as footnotes or citations. Plagiarism is a major academic offence.

All required papers may be subject to submission for textual similarity review to the commercial plagiarism detection software Turnitin under license to the University for the detection of plagiarism. All papers submitted for such checking will be included as source documents in the reference database for the purpose of detecting plagiarism of papers subsequently submitted to the system.

Accommodation Policies

Students with disabilities work with Services for Students with Disabilities (SSD) which provides recommendations for accommodation based on medical documentation or psychological and cognitive testing. The accommodation policy can be found here: http://www.uwo.ca/univsec/pdf/academ ic_policies/appeals/accommodation_disa bilities.pdf

Medical Consideration

Students seeking academic consideration on medical grounds for any missed tests, exams, participation components and/or assignments worth **10% or more of their final grade** must apply to the Academic Counselling office of their home Faculty and provide documentation in the form of a <u>Student</u> <u>Medical Certificate</u>. It will be the Dean's Office that will determine if consideration is warranted.

For work worth **less than 10% of the final grade**, the instructor will consider requests for academic consideration on medical grounds made in a timely manner in writing or by appointment in office hours. Such requests need not be accompanied by documentation. The instructor may decide to require documentation be submitted to the appropriate Academic Counselling office.

Students should also note that individual instructors are not permitted to receive documentation directly from a student, whether in support of an application for consideration on medical grounds, or for other reasons. All documentation must be submitted to the Academic Counselling office of a student's home Faculty.

For Western University policy on consideration for medical illness, see: <u>http://www.uwo.ca/univsec/pdf/academic_policies/appeals/accommodation illness.pdf</u> and for the Student Medical Certificate (SMC), see:

http://www.uwo.ca/univsec/pdf/academic_ policies/appeals/medicalform.pdf

Compassionate Accommodation

Academic accommodation (extensions, makeup tests and exams, additional assignments etc.) may be given to students on compassionate grounds. The situations for which compassionate accommodation can be given must be serious, including significant events such as death in the immediate family, trauma (fire, robbery, harassment, muggings, car accidents, etc.) or emergency situations. Documentation is required.

If a member of your immediate family is seriously ill, obtain a medical certificate from the family member's physician and submit the documentation to your Academic Counsellor. If you have been involved in a severe accident, fire or some other exceptional crisis, obtain a copy of the police report or be prepared to provide the necessary documentation upon request. Generally, for deaths within a student's immediate family (parents, guardians, caregivers, siblings, spouses), bereavement leave is granted, upon provision of documentation. For deaths within a student's extended family, academic accommodation is given for one to three days, upon provision of documentation. Students seeking additional bereavement leave should contact their Academic Counsellors with valid documentation.

Religious Accommodation

Students should consult the University's list of recognized religious holidays, and should give reasonable notice in writing, prior to the holiday, to the Instructor and an Academic Counsellor if their course requirements will be affected by a religious observance. Additional information is given in the Western Academic Calendar.

FIMS Undergraduate Grading Policy

The MIT, MPI and MTP programs now have the following class average policy:

- Normally, first year courses required for entry into an MIT or MPI module (MIT 1020E and MIT 1025F/G) are expected to have a course average between 68-72%.
- Normally, second year required courses (MIT 2000, 2100, 2200, 2500) are expected to have a course average between 70 and 75%.
- Normally, third year required courses (MIT 3000, 3100) are expected to have a course average between 72 and 77%.

Elective courses and 4th year seminars have no recommended course averages.

Support Services

Students who are in emotional/mental distress should refer to Mental Health@Western for a complete list of options about how to obtain help. http://www.uwo.ca/uwocom/mentalhealth/

SUPPORT SERVICES – LINKS

Office of the Registrar: www.registrar.uwo.ca Student Development Centre: www.sdc.uwo.ca **Psychological Services:** www.sdc.uwo.ca/psych Services for Students with Disabilities: www.sdc.uwo.ca/ssd Accessibility Information: www.accessibility.uwo.ca/ Writing Support Centre: www.sdc.uwo.ca/writing Learning Skills Services: www.sdc.uwo.ca/learning Indigenous Services: http://indigenous.uwo.ca/ International and Exchange Student Centre: <u>www.sdc.uwo.ca/int</u> Career Centre at Western: www.success.uwo.ca/careers/

Appendix A: Suggested Grade Ranges in MIT, MPI and MTP

Guidelines to the MIT Grade Range

These guidelines are benchmarks, and are not to be followed as rigid regulations. They will be adjusted as appropriate to take into account the level of the course and any specific instructions given by a professor. As well, competency in English language usage (including spelling and grammar) may be taken into account in the assignment of grades by individual instructors. Note that the 70-79 grade range is broken into two divisions, as this is the grade range into which a large number of students fall.

90-100 (Outstanding, A+)

The report shows sparkling originality and exhibits a high degree of critical analysis of the topic. Sophisticated synthesis and analysis of the theoretical and conceptual dimensions of the topic are demonstrated. Mastery of complex material and ideas is immediately evident. The topic is treated with sensitivity and subtlety of thought. The quality of the writing and background research is exemplary.

80-89 (Excellent, A)

The report shows originality and exhibits a high degree of critical analysis of the topic; it gets to the heart of the matter with comments and/or questions. It is clearly focused and logically organized. The quality of writing makes the report immediately understandable. Mastery of complex material and ideas is demonstrated. The report is of appropriate length, while preserving the priorities and emphasis of the material, so that the result is meaningful, not simplistic.

75-79 (Very Good, B+)

The report shows above average analysis, critical thinking and independent thought. Claims are supported by ample evidence and the components of the topic are well-researched and presented. The topic is addressed in reasonable depth and/or breadth and covers material appropriate to the course. The analysis is organized around focal points and the argument is easily followed. The report demonstrates an above average ability to write in an intelligible style and to condense material meaningfully and with a concern for priorities of that material.

70-74 (Good, B)

The report shows an attempt at analysis and critical thinking. Claims are supported by reasonable evidence. The topic is addressed in some depth and/or breadth, with references to the appropriate literature and course material. The analysis is organized around focal points. The report is generally well written and well argued.

60-69 (Competent, C)

The report demonstrates adequate comprehension of the topic. The report is on topic and is a reasonable summary of material covered in the course, but goes no further. Facts are stated accurately; the quality of writing is sufficiently intelligible with enough elaboration and enough connections made between ideas to permit a reader to understand the point of the report.

50-59 (Marginal, D)

The report shows less than adequate comprehension of the topic and of the material covered by the course. The report is a less than adequate summary of sources and/or is considerably off-topic. Facts are stated inaccurately or ambiguously; the writing style is difficult to follow; there is insufficient elaboration to permit reader's comprehension of relations among ideas; little judgment is shown in selecting detail for inclusion in the report.

Below 50 (Unacceptable, F)

The report demonstrates a failure to comprehend the topic. The material is disorganized and unintelligible. The report clearly does not meet the minimal requirements of the assignment.

Appendix B: Guidelines of Academic Appeals for FIMS Students

Grounds for Appeal:

The Faculty of Information and Media Studies does not view the appeals process as an opportunity for students to solicit a second opinion on a grade assigned to a particular piece of work. Appeals must pertain to the final grade in a course, and will only be entertained if sufficient grounds for appeal can be met, including: medical or compassionate circumstances, a defect in the evaluation process, bias, inaccuracy or unfairness.

Stages in the Appeals Process:

The first stage of the process is a discussion of the disputed grade with the appropriate Teaching Assistant (if applicable), and subsequently, the course Instructor. For grades assigned to individual assignments, essays, lab reports, projects and tests completed throughout the term, the student first must appeal to the Teaching Assistant or Instructor of the course, within three weeks of the date on which the Instructor or Teaching Assistant returned the assignments to the class. The Appeals Committee will not hear any further appeals about the final grade in any course unless this first step has been taken.

If completion of the first stage has not resolved the matter, the student may appeal the final grade in the course to the FIMS Appeals Committee. Appeals of final grades must be within the time frame indicated in the Undergraduate Calendar. It is the student's responsibility to ensure that the appeal is submitted within the deadline. The student shall submit a formal letter to the FIMS Appeals Committee outlining the grounds for the appeal, the remedy sought and relevant materials including the information about when and with whom (Teaching Assistant and/or Instructor) the student met, as described in Stage 1. If the appeal involves a request for work to be regraded, the original marked work and a clean copy (if possible) must be included. If the appeal is commenced once the deadline has passed, it will not be considered either by the Appeals Committee or by the Associate Dean.

The FIMS Appeals Committee has the discretion to determine whether the grounds for appeal have been met.

If the Committee deems that the reasons for the appeal are not legitimate, the Associate Dean will be informed. The appeal will be terminated and the student will be informed.

If the Committee decides that the grounds for appeal have been met, the following steps will be taken:

1. the course Instructor will be shown the appeal letter and offered an opportunity to make a written response;

2. if work is to be regraded, a reader will be appointed who is competent in the area in question and was not involved in the assignment of the original mark. The reader will consider the work in question and will arrive at an independent evaluation. If there is a large discrepancy between the original mark and the regraded mark, a second reader may be appointed by the Committee. If the appointed reader(s) arrive at a grade within five marks of the original, the original grade will stand.

The FIMS Appeals Committee will review the evidence and will make a recommendation on the case to the Associate Dean Undergraduate.

The Associate Dean Undergraduate will consider the recommendation from the Appeals Committee, and will make a decision. The student and the instructor will be notified promptly and in writing by the Associate Dean of the decision and of the change in grade, if any. Within the Faculty of Information and Media Studies, the Associate Dean's decision on the matter is final.

Further appeals are possible under certain circumstances to the Senate Review Board Academic (for Undergraduate students) or to the Faculty of Graduate Studies (for Graduate students) but the student should carefully consult the guidelines regarding such Appeals.