

1. Course Information

Course number: LIS 9503

Course name: Knowledge Management

Location: Online

Time: Thursdays 9:00 – 11:50 a.m.

2. Instructor Information

Name: Isola Ajiferuke

Office: FIMS & Nursing Building 4025

Phone: (519)661-2111, ext. 81364

E-mail: iajiferu@uwo.ca

3. Course Description

Definition and distinction of knowledge from data and information. Different types of knowledge. Definition and distinction of knowledge management from information management. The knowledge management process: knowledge creation, codification, and transfer. Applications of information technologies in knowledge management. The role of information professionals in the knowledge management process. Ethical issues and problems inherent in knowledge management. Measurement of impact of knowledge management programs.

4. Course Materials

There is no required textbook for this course.

5. Methods of Evaluation

- (a) KM applications in libraries 20%
- (b) Competitive intelligence assignment 30%
- (c) Technology applications in KM 20%
- (d) Knowledge audit assignment 30%

6. Statement on Academic Offences

Scholastic offences are taken seriously and students are directed to read the appropriate policy, specifically, the definition of what constitutes a Scholastic Offence, at the following Web site:

http://www.uwo.ca/univsec/pdf/academic_policies/appeals/scholastic_discipline_grad.pdf

Collaboration is inappropriate in this course. Penalties for inappropriate collaboration (with no plagiarism) could include any of the following: the grade on the assignment is divided equally among all the students who collaborated inappropriately; failure on the assignment; and in extreme case (such as when the assignment accounts for a high proportion of the course grade), failure in the course.

7. Support Services

Students who are in emotional/mental distress should refer to Mental Health@Western <http://www.uwo.ca/uwocom/mentalhealth/> for a complete list of options about how to obtain help.

8. Student Accessibility Services

Western is committed to achieving barrier-free accessibility for all its members, including graduate students. As part of this commitment, Western provides a variety of services devoted to promoting, advocating, and accommodating persons with disabilities in their respective graduate program.

Graduate students with disabilities (for example, chronic illnesses, mental health conditions, mobility impairments) are encouraged to register with Student Accessibility Services, a confidential service designed to support graduate and undergraduate students through their academic program. With the appropriate documentation, the student will work with both SAS and their graduate programs (normally their Graduate Chair and/or Course instructor) to ensure that appropriate academic accommodations to program requirements are arranged. These accommodations include individual counselling, alternative formatted literature, accessible campus transportation, learning strategy instruction, writing exams and assistive technology instruction.

For more information, see <http://www.sdc.uwo.ca/ssd/>